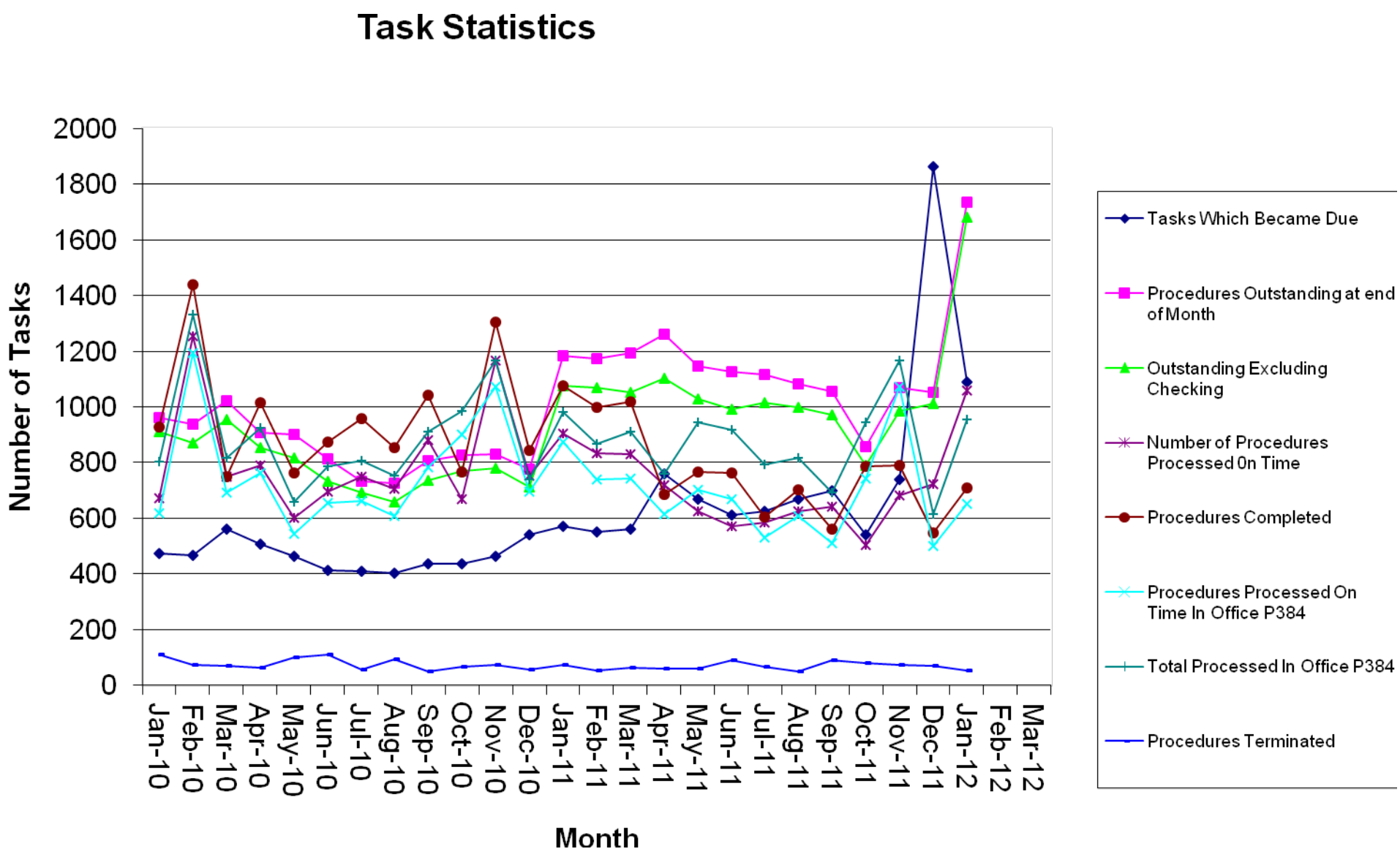
Appendix A


Task Statistics
Number of Tasks
2000
1800
1600
1400
1200
1000
800
600
400
200
0
Jan-10
Feb-10
Mar-10
Apr-10
May-10
Jun-10
Jul-10
Aug-10
Sep-10
Oct-10
Nov-10
Dec-10
Jan-11
Feb-11
Mar-11
Apr-11
May-11
Jun-11
Jul-11
Aug-11
Sep-11
Oct-11
Nov-11
Dec-11
Jan-12
Feb-12
Mar-12
Month
Tasks Which Became Due
Procedures Outstanding at end of Month
Outstanding Excluding Checking
Number of Procedures Processed On Time
Procedures Completed
Procedures Processed On Time In Office P384
Total Processed In Office P384
Procedures Terminated